



ENTOUR VENUE



Caution: Fog Machines may set off Smoke Alarms!

User Instructions

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Europe Energy Saving Notice

Energy Saving Matters (EuP 2009/125/EC)

Saving electric energy is a key to help protecting the environment. Please turn off all electrical products when they are not in use. To avoid power consumption in idle mode, disconnect all electrical equipment from power when not in use. Thank you!

Introduction: Congratulations, you have just purchased one of the most reliable fog machines on the market today! The Entour Venue haze machine have been designed to perform reliably for years when the guidelines in this booklet are followed. Please read and understand the instructions in this manual carefully and thoroughly before attempting to operate this unit. These instructions contain important information regarding safety during use and maintenance.

Customer Support: ADJ Products, LLC provides a toll free customer support line, to provide set up help and to answer any question should you encounter problems during your set up or initial operation. You may also visit us on the web at www.adj.com for any comments or suggestions. For service related issue please contact ADJ Products, LLC. Service Hours are Monday through Friday 8:00 a.m. to 4:30 p.m. Pacific Standard Time.

Voice: (800) 322-6337

Fax: (323) 582-2941

E-mail: support@americandj.com

To purchase parts online visit <http://parts.americandj.com>

Warning! To prevent or reduce the risk of electrical shock or fire, do not expose this unit to rain or moisture.

Caution! There are no user serviceable parts inside this unit. Do not attempt any repairs yourself, doing so will void your manufacturer's warranty. In the unlikely event your unit may require service please contact ADJ Products, LLC.

Do not discard the shipping carton in the trash. Please recycle when ever possible.

SAFETY ISSUES:

NEVER POINT OR AIM A FOG MACHINE TOWARDS PEOPLE OR THEIR CLOTHING. THIS UNIT EMITS HOT VAPOR AND SHOULD BE USED WITH THE SAME CARE THAT YOU WOULD OBSERVE WHEN USING AN ELECTRIC KETTLE OR IRON.

Please Note: Specifications and improvements in the design of this unit and this manual are subject to change without any prior written notice.

- Be sure to save the packing carton in the unlikely event the unit may have to be returned for service
- Do not spill water or other liquids into or on to your faze. Be sure that all the fog fluid is kept inside the fluid reservoir
- Be sure that the local power outlet match that or the required voltage for your fog machine
- Do not remove the top cover under any conditions. There are no user serviceable parts inside
- Disconnect the unit's main power when left unused for long periods of time
- Never connect this unit to a dimmer pack
- Do not attempt to operate this unit, if it becomes damaged in anyway
- Never operate this unit when it's cover is removed
- To reduce the risk of electrical shock or fire, do not expose this unit rain or moisture
- Do not attempt to operate this unit if the power cord has been frayed or broken. Do not attempt to remove or break off the ground prong from the electrical cord. This prong is used to reduce the risk of electrical shock and fire in case of an internal short
- Disconnect from main power before making any type of connection
- Never block the ventilation holes. Always be sure to mount this unit in an area that will allow proper ventilation. Allow about 6" (15cm) between this device and a wall
- This unit is intended for indoor use only, use of this product outdoors voids all warranties
- Always mount this unit in a safe and stable matter
- Please route your power cord out of the way of foot traffic. Power cords should be routed so they are not likely to be walked on, pinched by items placed upon or against them
- The unit should only be serviced by qualified service personnel when:
 - A. The power-supply cord or the plug has been damaged.
 - B. Objects have fallen, or liquid has been spilled into the unit.
 - C. The unit has been exposed to rain or water.
 - D. The appliance does not appear to operate normally or exhibits a marked change in performance.

Power Supply: Before plugging your unit in, be sure the source voltage in your area matches the required voltage for your ADJ Entour Venue. The ADJ Entour Venue is available in a 120v and 240v version. Because line voltage may vary from venue to venue, you should be sure your unit voltage matches the wall outlet voltage before attempting to operate you fixture.

DMX-512: DMX is short for Digital Multiplex. This is a universal protocol used as a form of communication between intelligent fixtures and controllers. A DMX controller sends DMX data instructions from the controller to the fixture. DMX data is sent as serial data that travels from fixture to fixture via the DATA “IN” and DATA “OUT” XLR terminals located on all DMX fixtures (most controllers only have a DATA “OUT” terminal).

DMX Linking: DMX is a language allowing all makes and models of different manufactures to be linked together and operate from a single controller, as long as all fixtures and the controller are DMX compliant. To ensure proper DMX data transmission, when using several DMX fixtures try to use the shortest cable path possible. The order in which fixtures are connected in a DMX line does not influence the DMX addressing. For example; a fixture assigned a DMX address of 1 may be placed anywhere in a DMX line, at the beginning, at the end, or anywhere in the middle. When a fixture is assigned a DMX address of 1, the DMX controller knows to send DATA assigned to address 1 to that unit, no matter where it is located in the DMX chain.

Data Cable (DMX Cable) Requirements (For DMX Operation):

The Entour Venue can be controlled via DMX-512 protocol. The Entour Venue has 3 DMX channel modes, 1 channel, 2 channel, and 4 channel. The DMX address is set on the back panel. Your unit and your DMX controller require a standard 3-pin XLR connector for data input and data output (Figure 1). We recommend Accu-Cable DMX cables. If you are making your own cables, be sure to use standard 110-120 Ohm shielded cable (This cable may be purchased at almost all pro lighting stores). Your cables should be made with a male and female XLR connector on either end of the cable. Also remember that DMX cable must be daisy chained and cannot be split.



Figure 1

Notice: Be sure to follow figures two and three when making your own cables. Do not use the ground lug on the XLR connector. Do not connect the cable’s shield conductor to the ground lug or allow the shield conductor to come in contact with the XLR’s outer casing. Grounding the shield could cause a short circuit and erratic behavior.

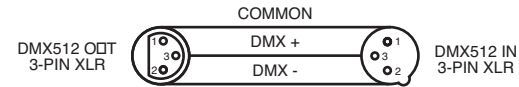


Figure 2

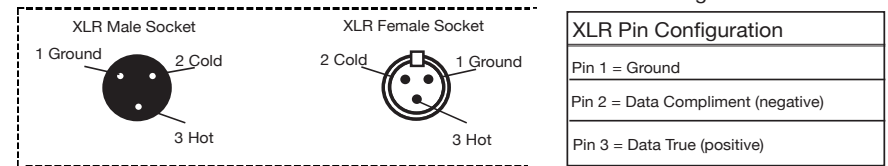


Figure 3

Special Note: Line Termination. When longer runs of cable are used, you may need to use a terminator on the last unit to avoid erratic behavior. A terminator is a 110-120 ohm 1/4 watt resistor which is connected between pins 2 and 3 of a male XLR connector (DATA + and DATA -). This unit is inserted in the female XLR connector of the last unit in your daisy chain to terminate the line. Using a cable terminator (ADJ part number Z-DMX/T) will decrease the possibilities of erratic behavior.



Termination reduces signal errors and avoids signal transmission problems and interference. It is always advisable to connect a DMX terminal. (Resistance 120 Ohm 1/4 W) between PIN 2 (DMX-) and PIN 3 (DMX +) of the last fixture.

Figure 4

5-Pin XLR DMX Connectors. Some manufactures use 5-pin DMX-512 data cables for DATA transmission in place of 3-pin. 5-pin DMX fixtures may be implemented in a 3-pin DMX line. When inserting standard 5-pin data cables in to a 3-pin line a cable adaptor must be used, these adaptors are readily available at most electric stores. The chart below details a proper cable conversion.

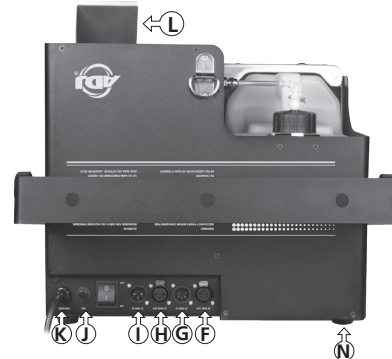
3-Pin XLR to 5-Pin XLR Conversion		
Conductor	3-Pin XLR Female (Out)	5-Pin XLR Male (In)
Ground/Shield	Pin 1	Pin 1
Data Compliment (- signal)	Pin 2	Pin 2
Data True (+ signal)	Pin 3	Pin 3
Not Used		Do Not Use
Not Used		Do Not Use

Entour Venue

Layout



US Version



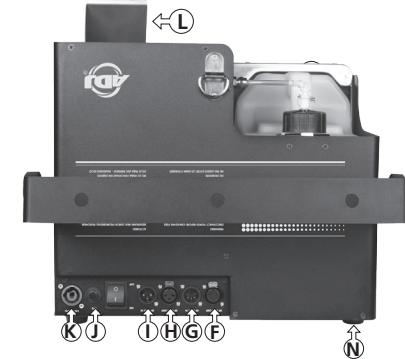
- A. Hanging Bracket
- B. Unique Anti-Spill Tank
- C. Quick Connector
- D. Blue LCD Screen
- E. 6 Buttons of Control
- F. DMX 5-Pin XLR Output
- G. DMX 5-Pin XLR Input
- H. DMX 3-Pin XLR Output
- I. DMX 3-Pin XLR Input
- J. Breaker
- K. Power Cord
- L. Fog Output
- M. Sponge
- N. Sitting Feet
- O. Ventilation

Entour Venue

Layout



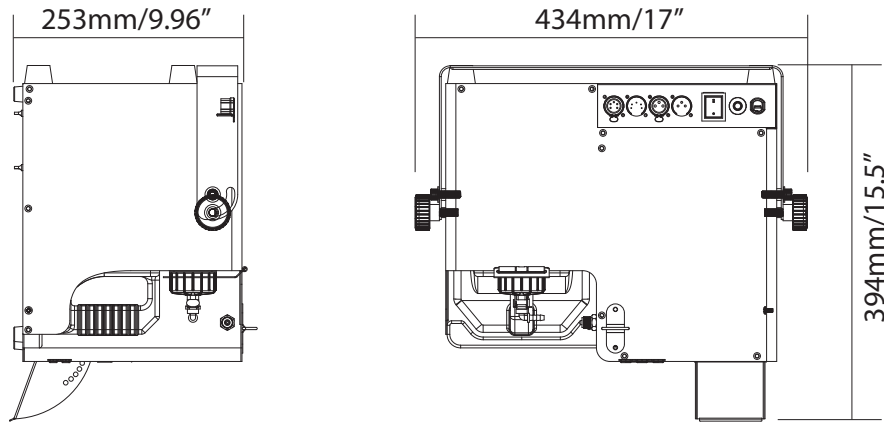
European Version



- A. Hanging Bracket
- B. Unique Anti-Spill Tank
- C. Quick Connector
- D. Blue LCD Screen
- E. 6 Buttons of Control
- F. DMX 5-Pin XLR Output
- G. DMX 5-Pin XLR Input
- H. DMX 3-Pin XLR Output
- I. DMX 3-Pin XLR Input
- J. Breaker
- K. PowerCon Input
- L. Fog Output
- M. Sponge
- N. Sitting Feet
- O. Ventilation

Entour Venue

CAD Drawing



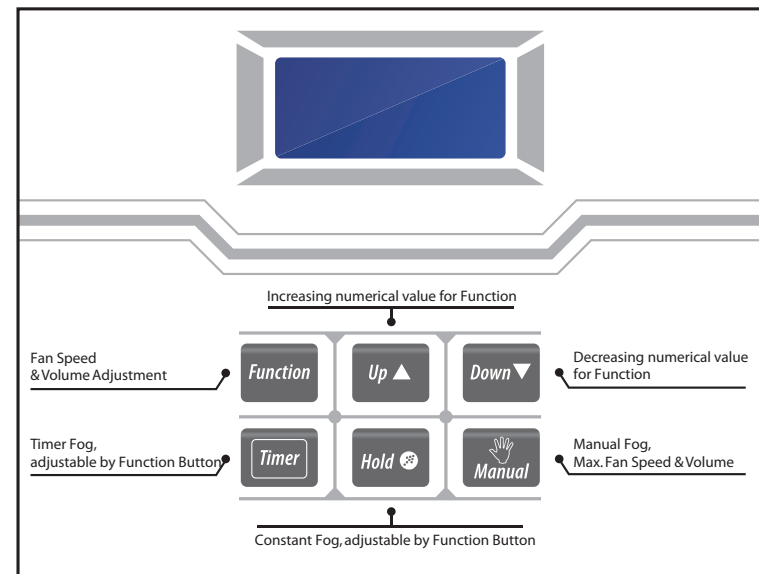
Entour Venue

General Set-Up

1. Open the shipping carton and carefully remove the unit from the shipping carton.
2. Be sure to remove all the packing material especially around the nozzle.
3. Set the fog machine on a flat dry surface and fill the fog fluid reservoir with American DJ brand fog juice. Place the feeder tube with the filter deep inside the reservoir and tighten the cap.
4. Plug the unit in to a matching power supply and the unit will begin to heat up. Wait about 45 seconds for the fogger to reach normal operating temperature.
5. Follow the operating instructions on the next pages for proper operation.

Entour Venue

Control Panel



Entour Venue

Start Up

START UP:

1. Connect the provided PowerCon cable to the fog machine input. Then plug the power cord into a matching power source. There is no ON/OFF switch.
2.

Version: 1.0

 Primary power is now "On".
3.

Warming Up.....

 2 Seconds after power is applied the unit will begin to warm up.

TIMER OPERATION:

1.

DUR. xxx
INT. xxx

 Press the TIMER button to enter the fog timer operation.
2. Press the FUNCTION button to enter the timer settings menu.
3.

--> Dura xxx
Intv xxx

 Use the UP or DOWN buttons to adjust duration (output) time, 3s-250s.
4. Press the FUNCTION button to switch to interval adjustment.
5.

Dura xxx
--> Intv xxx

 Use the UP or DOWN buttons to adjust interval (pause) time, 5s-250s.
6.

DUR. xxx
INT. xxx

 Press the TIMER button again to activate the timer function. Press the TIMER button again to deactivate the timer function.
7.

(Stop)
Cleaning

 When you stop Timer operation the display will read (Stop) Cleaning. This will take about 15 seconds.
8.

DMX set
Addr- xxx

 After cleaning is done, the DMX setting display will show.

NOTE: To keep your timer settings the same when shutting down, press timer, the display should read "(Stop) Cleaning". The machine is now emptying all the fluids from the pipes this will take from 15-30 seconds. After this process is finished, you can then shutdown the machine. When you turn the machine on again and press timer, your last settings before shutting down should still be there. Do not shut-down the machine without running the cleaning process.

CONTINUOUS FOGGING:

1.

--> Vol xxx
Fan xxx

 Press the HOLD button to start continuous fogging. **NOTE:** Fogging will start right away.
2.

--> Vol xxx
Fan xxx

 Use the UP or DOWN buttons to adjust output volume, 5%-100%.
3. Press the FUNCTION button to switch to Fan adjustment.
4.

Vol xxx
--> Fan xxx

 Use the UP or DOWN buttons to adjust Fan speed, 5%-100%.
5. Press the HOLD button again to stop continuous fogging.
6.

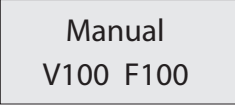
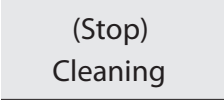
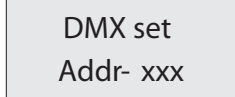
(Stop)
Cleaning

 When you stop continuous fogging the display will read (Stop) Cleaning. This will take about 15 seconds.
7.

DMX set
Addr- xxx

 After cleaning is done, the DMX setting display will show.

MANUAL FOGGING:

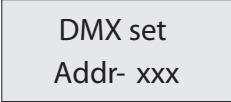
-  Press the MANUAL button (without releasing). The machine will output at maximum level and maximum fan speed. Release the button to stop fogging.
-  When you stop fogging the display will read (Stop) Cleaning. This will take about 15 seconds.
-  After cleaning is done, the DMX setting display will show.

NOTE: If running manual mode and you would like to keep your timer settings, press timer, then press it again. The display should read “(Stop) Cleaning”. The machine is now emptying all the fluids from the pipes this will take from 15-30 seconds. After this process is finished, you can then shutdown the machine. When you turn the machine on again and press timer, your last settings before shutting down should still be there. Do not shutdown the machine without running the cleaning process.

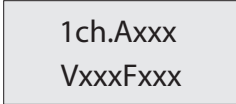
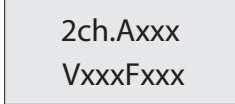
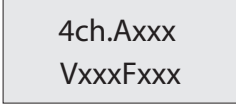
DMX Mode:

The Entour Venue has 3 DMX channel modes; 1 channel mode, 2 channel mode, and 4 channel mode. See page 13 for the DMX traits.

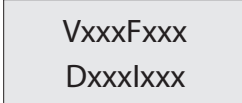
- This function will allow you to control each individual fixture’s traits with a standard DMX 512 controller.
- When the display is showing the DMX setting screen, use the UP or DOWN buttons to find your desired DMX address.



- To run your fixture in DMX mode you must **FIRST** plug in the fixture via the XLR connections to any standard DMX controller.
- Once you have the controller connected to the unit you will be able to select your desired DMX channel mode. Press the FUNCTION button to cycle through the DMX channel modes.

- When 4 channel mode is selected, after about 5 seconds the screen will change to the display shown below.



- A = The current DMX address
- V = The current output volume
- F = The current fan speed
- D = The current duration setting
- I = The current interval setting

NOTE: Duration and Interval setting is only available in 4 Channel mode.

Entour Venue		1 Channel Mode
Channel	Value	Function
1	0 - 4	OUTPUT VOLUME & FAN SPEED 0% OUTPUT VOLUME 5% FAN SPEED
	5 - 255	5%-100% OUTPUT VOLUME 100% FAN SPEED

Entour Venue		2 Channel Mode
Channel	Value	Function
1	0 - 4	OUTPUT VOLUME 0% OUTPUT VOLUME
	5 - 255	5%-100% OUTPUT VOLUME
2	0 - 15	FAN SPEED 5% FAN SPEED
	16 - 255	6%-100% FAN SPEED

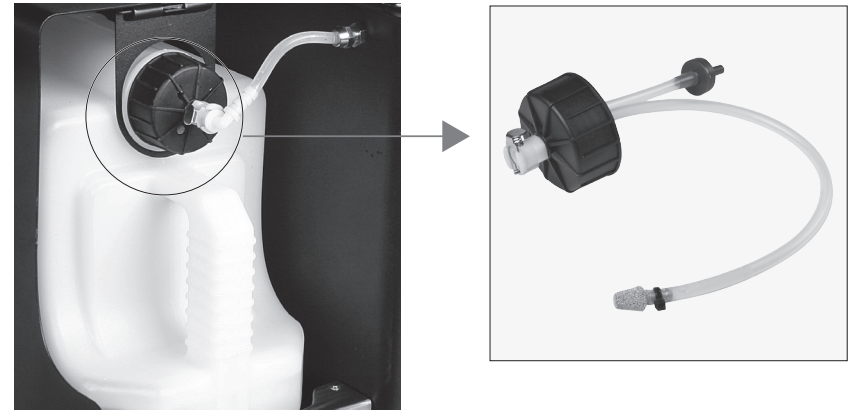
Note: In 2 channel mode, when using channel 1 only, the default fan speed is 30%.

Entour Venue		4 Channel Mode
Channel	Value	Function
1	0 - 4	OUTPUT VOLUME 0% OUTPUT VOLUME
	5 - 255	5%-100% OUTPUT VOLUME
2	0 - 15	FAN SPEED 5% FAN SPEED
	16 - 255	6%-100% FAN SPEED
3	0 - 7	DURATION 3 SECONDS
	8 - 255	3-250 SECONDS
4	0 - 9	INTERVAL 0 SECONDS
	10 - 255	5-250 SECONDS

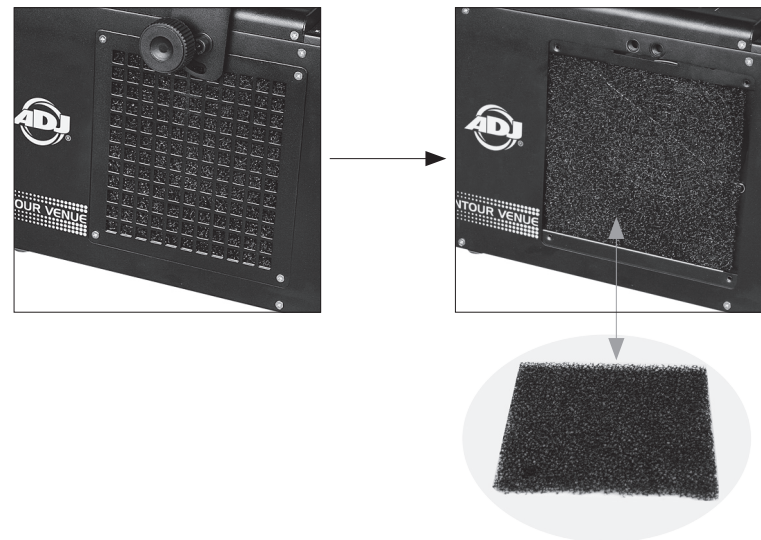
Note: In 4 channel mode, when using channel 1 only, the default fan speed is 30%.

Entour Venue	Maintenance
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The fluid cannot get dirty. Always make sure the cap is clean and the fog fluid line. Periodically nozzle maybe come clogged by impurities contact ADJ customer service for a replacement nozzle.



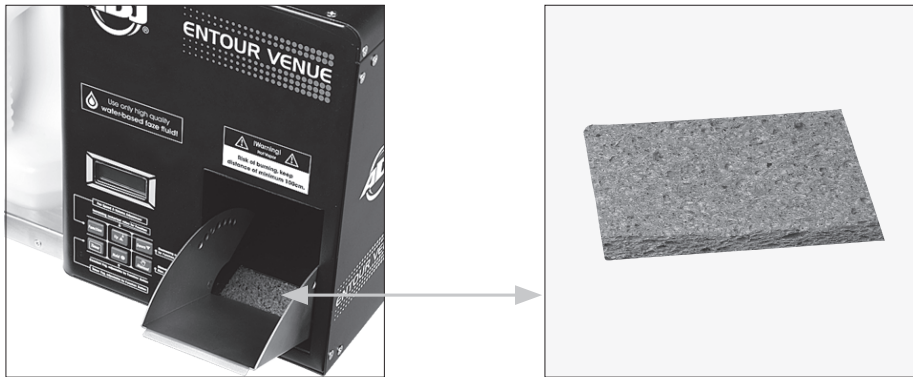
With prolonged use, the flight case side air filter can accumulate dust. Periodically remove the flight case side cover and remove the air filter to clean. After cleaning, be sure to dry the air filter, an reinstall the filter and cover. If you would like to replace the air filter, contact ADJ customer service.



Entour Venue

Maintenance

With prolonged use, the the sponge inside the vent may accumulate oil. Periodically clean the sponge or replace with a new one. If you would like to replace the sponge, contact ADJ customer service.



When storing your fog machine be sure to store it in a cool area. Cover the machine so that dust does not build up on the unit. When storing the machine for long periods of time, it is highly advised to at least run the machine every 3-4 months. Long periods of inactivity can severely shorten the life of your machine. Only run water based fog juice through your machine. Never run plain water, vinegar, or any other liquid solution through your machine. Running anything other than water based fog juice will severely damage your machine.

Entour Venue

Warranty Registration

The Entour Venue fog machine carries a one year (365 days) limited warranty. Please fill out the enclosed warranty card to validate your purchase. All returned service items whether under warranty or not, must be freight pre-paid and accompany a return authorization (R.A.) number. The R.A. number must be clearly written on the outside of the return package. A brief description of the problem as well as the R.A. number must also be written down on a piece of paper and included in the shipping container. If the unit is under warranty, you must provide a copy of your proof of purchase invoice. You may obtain a R.A. number by contacting customer support at (800) 322-6337.

Entour Venue

Trouble Shooting

Heater Overheat

When this message is flashing it means either the heater is to hot or a thermo sensor is cut.

No Heating

When this message is flashing it means the unit is uable to heat.

No Fluid

When this message is flashing it mean either the unit is out of fluid or the pump is not pumping.

If you experience low fog output, pump noise, or no fog output at all, disconnect and discontinue use immediately. Do not attempt to continue pushing the remote control's activation button as this may damage the fog machine. Check the fluid level, the breaker, and be sure the wall outlet is sending power. If all of the above appears to be okay, and the unit fails to operate correctly, the unit will require service. Please contact ADJ Products, LLC.

Entour Venue

Warranty

MANUFACTURER'S LIMITED WARRANTY

- A. ADJ Products, LLC hereby warrants, to the original purchaser, ADJ Products, LLC products to be free of manufacturing defects in material and workmanship for a prescribed period from the date of purchase (see specific warranty period on reverse). This warranty shall be valid only if the product is purchased within the United States of America, including possessions and territories. It is the owner's responsibility to establish the date and place of purchase by acceptable evidence, at the time service is sought.
- B. For warranty service you must obtain a Return Authorization number (RA#) before sending back the product—please contact ADJ Products, LLC Service Department at 800-322-6337. Send the product only to the ADJ Products, LLC factory. All shipping charges must be pre-paid. If the requested repairs or service (including parts replacement) are within the terms of this warranty, ADJ Products, LLC will pay return shipping charges only to a designated point within the United States. If the entire instrument is sent, it must be shipped in its original package. No accessories should be shipped with the product. If any accessories are shipped with the product, ADJ Products, LLC shall have no liability whatsoever for loss of or damage to any such accessories, nor for the safe return thereof.
- C. This warranty is void if the serial number has been altered or removed; if the product is modified in any manner which ADJ Products, LLC concludes, after inspection, affects the reliability of the product; if the product has been repaired or serviced by anyone other than the ADJ Products, LLC factory unless prior written authorization was issued to purchaser by ADJ Products, LLC; if the product is damaged because not properly maintained as set forth in the instruction manual.
- D. This is not a service contract, and this warranty does not include maintenance, cleaning or periodic check up. During the period specified above, ADJ Products, LLC will replace defective parts at its expense with new or refurbished parts, and will absorb all expenses for warranty service and repair labor by reason of defects in material or workmanship. The sole responsibility of ADJ Products, LLC under this warranty shall be limited to the repair of the product, or replacement thereof, including parts, at the sole discretion of ADJ Products, LLC. All products covered by this warranty were manufactured after August 15, 2012, and bear indentifying marks to that effect.
- E. ADJ Products, LLC reserves the right to make changes in design and/or improvements upon its products without any obligation to include these changes in any products theretofore manufactured.

No warranty, whether expressed or implied, is given or made with respect to any accessory supplied with products described above. Except to the extent prohibited by applicable law, all implied warranties made by ADJ Products, LLC in connection with this product, including warranties of merchantability or fitness, are limited in duration to the warranty period set forth above. And no warranties, whether expressed or implied, including warranties of merchantability or fitness, shall apply to this product after said period has expired. The consumer's and/or Dealer's sole remedy shall be such repair or replacement as is expressly provided above; and under no circumstances shall ADJ Products, LLC be liable for any loss or damage, direct or consequential, arising out of the use of, or inability to use, this product.

This warranty is the only written warranty applicable to ADJ Products, LLC Products and supersedes all prior warranties and written descriptions of warranty terms and conditions heretofore published.

MANUFACTURER'S LIMITED WARRANTY PERIODS:

- **Lighting Products = 1-year (365 days) Limited Warranty** (Such as: Special Effect Lighting, Intelligent Lighting, UV lighting, Strobes, Fog Machines, Bubble Machines, Mirror Balls, Par Cans, Trussing, Lighting Stands etc. excluding LED and lamps)
- **Laser Products = 1 Year (365 Days) Limited Warranty** (excluding laser diodes which have a 6 month limited warranty)
- **L.E.D. Products = 2-year (730 days) Limited Warranty** (excluding motors, PCB boards, and power supplies, which have a 1-year (365 day Limited Warranty) batteries which have a 180 day limited warranty). Only the L.E.D.s carry a 2-year warranty (excluding StarTec Series which carries a 1 Year Limited Warranty) **Note: 2 Year Warranty only applies to purchases within the United States.**
- **ADJ DMX Controllers = 2 Year (730 Days) Limited Warranty** (excluding faders and tact switches)

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Specifications

MODEL - Entour Venue

VOLTAGE*:	120v or 230V, 50/60Hz
HEATER:	1400W
POWER CONSUMPTION:	1500W
WEIGHT:	23 Lbs. / 10.6 Kgs
DIMENSIONS:	15.5" x 17" x 10" 394 x 434 x 253 mm
BREAKER:	NFB 16A (120V) / 10A (230V)
WARM UP TIME:	45 Seconds
TANK CAPACITY:	5.6 Liter
OUTPUT:	15,000 cubic feet per minute (With Fan and Volume Full On)
FLUID CONSUMPTION (ml/min):	16ml/min (Max Output)
FLUID TYPE:	Water Based American DJ Fog Juice
DMX CHANNELS:	3 DMX Channel Modes: 1/2/4
DUTY CYCLE:	Not to exceed 6 hours turned on.

*Voltage is preset at the factory and may not be changed

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